

T-Mobile®

Start Guide

myTouch^Q

Welcome

to Android™ Basics



Phone Navigation

Move around your touch screen



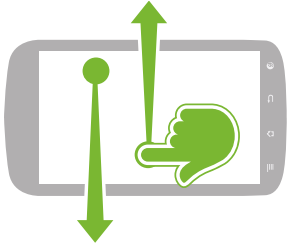
Tap

to select an item or open an application.

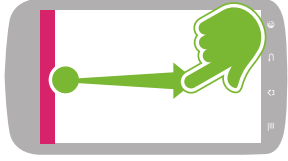
or

Touch & hold

to drag an item or to add widgets, shortcuts, and applications to the Home screen.



Swipe left & right
to see more of your Home
screens.

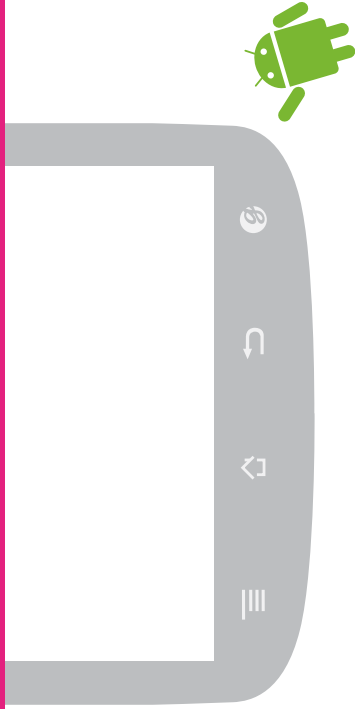


Touch & drag down
the top bar to open the
Notification screen.



Hardkeys

Are always there to help you out





Menu key

Tap to display a list of options.



Home key

Tap to go back to your Home screen.



Back key

Tap to return to the previous screen.

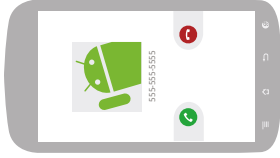


Genius Button™

Tap to search your phone or online.

Dialer

Make phone calls and stay in touch



To answer a call,

drag  **right**, towards the middle of the screen.

To decline a call,

drag  **left**, towards the middle of the screen.

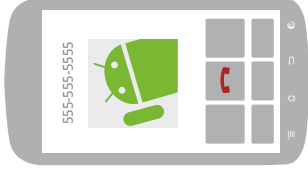


To place a call,
tap the **Phone** icon to
open the dialer screen...



...then

enter a phone number
or tap a contact and
then tap 



To end a call,

tap 

Search

Find anything, anytime, and virtually anywhere



Google™ Search

Access the world's information to find what you're looking for.



Google Play™

Access Music, Movies, Books, and Apps on the web and on your Android-powered devices. Android Market™ is now part of Google Play.



Internet

Surf the Web while on the go.



TeleNav GPS Navigator™

Find your way around.

Additional Features



Visual Voicemail

Tap for Visual Voicemail.



Messaging

Tap for Messages.



Open Contacts List

To view your Contacts.

Want to know more?

Please see the rest of this guide for more information.



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SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit www.t-mobile.com/support where you can:

- Register for my.t-mobile.com to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

You can also visit the following sites to learn more about your phone:

- Help for Setting Up Your New Android Device: <http://support.t-mobile.com/docs/DOC-2501>
- Help for Your Device: http://support.t-mobile.com/community/phones_data_devices/android

You can also access account and device information from your phone:

1. From any Home screen, tap the **Applications**  icon and then tap **Access T-Mobile**.

SERVICE

If you are a new T-Mobile® customer and your service has not yet been activated, call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

You will need the following information when activating service:

- Service Agreement and agent code on your Agreement
- Your name, home address, home phone number, and billing address

Note: For business and government accounts, please provide the name of your company or government agency, address, and tax ID.

- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see [**www.t-mobile.com**](http://www.t-mobile.com) for latest plan information)
- SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and your Service Agreement.

PHONE OVERVIEW





Shift key

Space key

Return key

Alt key
Press to enter
alternate options
on a key

**Delete
key**

SIM CARD

Your SIM (Subscriber Identity Module) card identifies your phone to the wireless network.

IMPORTANT: To make or receive phone calls and browse the Internet, you must first activate and insert the SIM card that comes with your phone. Also to use the Wi-Fi Calling feature, you must use the SIM card that comes with your phone.

Insert the SIM card

1. Detach the SIM card from its packaging.



2. Use the notch on the bottom of the phone to detach and pull the back cover away.



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3. Remove the battery and insert the SIM card, as shown.



4. Align the golden contacts on the battery with the golden contacts in the battery compartment and press into place. Replace the back cover.

MEMORY CARD

Your phone **does not** come with a microSD memory card, but you can purchase one separately.

Install or remove the memory card

1. Use the notch on the bottom of the phone to remove the back cover.
2. Gently slide the memory card in, as shown, until it clicks into place. To remove, gently press the memory card in until it clicks and then release.



BATTERY

Your phone is shipped with the battery partially charged. Please charge it fully before use.

For more information on how to conserve battery life, see the **Battery & Memory Management** section at the back of this guide.

Charge the battery

1. Insert the small end of the charger cable into the charger/USB port, as shown.
2. Plug the other end into an electrical wall outlet or a USB port on a computer.



POWER



To turn the power on, press and hold the **Power/Lock** key.

To turn the power off, press and hold the **Power/Lock** key and tap **Power Off**.

HOME SCREEN

Swipe your finger left or right to view more of your Home screen.



Swipe left to view screens to the right



Swipe right to view screens to the left

You can customize each screen with widgets or shortcuts to your favorite applications.

Status bar

The **Status** bar appears at the top of every Home screen. Icons indicating the phone's status and new notification alerts appear on the **Status** bar.

Notification screen

To open the Notification screen, touch and drag the **Status** bar down.

Status bar

Touch and drag down to open



Quick
Setting
icons

Notification
icons

Applications screen

To access the Applications screen, from any Home screen, tap the **Applications**  icon to view the following:

- **All apps** to view all applications on your phone.
- **Downloads** to view applications you have downloaded.
- **Recent** to view applications you have opened recently.

Unlock the screen

Swipe the **Lock** icon down to unlock the display.

Add items to the Home screen

1. Swipe left or right to the desired Home screen.
2. Touch and hold an empty spot on the screen.
3. Tap **Shortcuts**, **Widgets**, or **Folders**.
4. Tap the desired item to add.

Move and delete items

Touch and hold the item you want to move or delete until your phone vibrates, then drag it to another location or to the **Trash Can** icon at the bottom of the screen.

Change Home screen wallpaper

1. Touch and hold an empty spot on the Home screen.
2. Tap **Wallpapers**.
3. Tap **Gallery**, **Live wallpapers**, or **Wallpapers**.
4. Tap the desired image.
5. Adjust the crop box, if necessary and tap **Set wallpaper** or **Save**.

RINGTONES

Set call and notification ringtone

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap **Phone ringtone** or **Notification ringtone**.
5. Tap **Ringtone** or **Music**.
6. Tap the desired ringtone.
7. Tap **OK**.

Set other sounds

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap to select or clear the check box next to the following items to turn the sound on or off:

-
- **Silent mode**
 - **Audible touch tones**
 - **Audible selection**
 - **Screen lock sounds**
 - **Haptic feedback**

VOLUME

Set call volume

While on a call, press the **Volume** key up or down.

Set other volume

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap **Volume**.
5. Touch and drag the **Ringtone**, **Media**, and **Alarm** sliders to the desired level.
6. Tap to clear the **Use incoming call volume for notifications** check box and adjust the **Notification** slider, if desired.
7. Tap **OK**.

Silence ringer volume

From any Home screen, press the **Volume** key down until you see the **Vibrate mode** icon.

VOICEMAIL

Use voicemail

To call and set up voicemail:

1. From any Home screen, tap the **Phone**  icon.
2. Tap the Voicemail icon or touch and hold **1** to call voicemail.
3. Follow the instructions to set up your voicemail account.

To reset the voicemail password to the last four digits of your phone number:

1. From any Home screen, tap the **Phone**  icon.
2. Enter **#793#**.
3. Tap the green **Phone** icon.
4. Tap **OK**.

Use Visual Voicemail

With Visual Voicemail, you can view a list of your voicemail messages and play them in any order.

To set up Visual Voicemail:

1. From any Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap **Next** to activate Visual Voicemail.
4. Tap **Done**.

To check Visual Voicemail messages:

1. From any Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to play.
4. Tap the **Play**  icon.

To delete Visual Voicemail messages:

1. From any Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to delete.
4. Tap the **Delete**  icon.
5. Tap **OK**.

To reply to Visual Voicemail messages:

1. From any Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to reply to and tap the **Phone** icon.

CONTACTS

Add new contact

1. From any Home screen, tap the **Phone**  icon.
2. Tap the **Contacts** tab near the top of the screen.

-
3. Tap **Create contact**.
 4. Enter the contact's information.
 5. Tap **Save**.

Call contact from the contacts list

1. From any Home screen, tap the **Phone**  icon.
2. Enter the name or phone number of the desired contact and select from the list of potential matches. If the contact is not saved in your phone book, enter the complete phone number.

Note: You can also tap the **Contacts** tab near the top of the screen to view and select from contacts saved in your phone book.

3. Tap the green **Phone** icon to call.

EMAIL SETUP

Set up Gmail™

1. From any Home screen, tap the **Applications**  icon.
2. Tap **Gmail**.

Note: If you have already set up at least one other Google account, tap the **Menu** key > **Accounts** > **Add account** to set up additional Google accounts.

3. Tap **Next**.
4. Tap **Create** or **Sign in**.
5. Follow the on-screen instructions.

Set up Internet email

1. From any Home screen, tap **Email**  icon.

Note: If you have already set up an email account, tap the **Menu** key > **More** > **Accounts** > **Menu** key > **Add account**.

2. Tap the desired email provider.
3. Enter your email address.
4. Tap the **Password** field and enter your password.
5. Tap **Next**.
6. Enter the name you want displayed on outgoing messages.
7. Enter a name for your account (optional).
8. Tap **Done**.

Set up corporate email

1. From any Home screen, tap **Email**  icon.

Note: If you have already set up an email account, tap the **Menu** key > **More** > **Accounts** > **Menu** key > **Add account**.

2. Tap **Exchange**.
3. Enter your email address.
4. Tap the **Domain** field and enter your domain name.
5. Tap the **Username** field and enter your username.

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6. Tap the **Password** field and enter your password.
 7. Tap the **Server** field and enter your server name.
 8. Tap **Next**.
 9. Tap **OK**.
 10. Modify the account options, as desired, and tap **Next**.
 11. Enter a name for your account (optional).
 12. Tap **Done**.
Contact your company's IT department if you need more help.

MESSAGING

Send a text message

1. From any Home screen, tap the **Messages**  icon.
2. Tap **New message**.
3. At **To**, enter the name or phone number of the desired contact and select from the list of potential matches. If the contact is not saved in your phone book, enter the complete phone number.
4. Tap **Type to compose** and enter your message.
5. Tap the **Send** icon to send.

Read text messages

Touch and drag the **Status** bar down and tap the message or tap the **Messages**  icon to view your inbox.

Delete text messages

1. From any Home screen, tap the **Messages**  icon.
2. Touch and hold the message you want to delete.
3. Tap **Delete thread**.

Note: You can also open a thread and touch and hold a specific message and then tap **Delete message**.

4. Tap **Delete**.

WI-FI

Your phone can connect to the Internet using Wi-Fi.

Turn on Wi-Fi

1. Touch and drag the **Status** bar down to open the Notification screen.
2. Tap **Wi-Fi**.

Connect to Wi-Fi networks

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.

-
4. Tap to select the **Wi-Fi** check box and turn on Wi-Fi, if necessary.
 5. Tap **Wi-Fi settings** to view a list of available networks.
 6. Tap the network you want to use.
 7. If necessary, enter the network password and tap **Connect**.

WI-FI CALLING

IMPORTANT:

Wi-Fi Calling requires that you use the SIM card that is shipped with your phone.

Also, you must register your address for 9-1-1. Wi-Fi Calling will not work until you have registered for 9-1-1 by logging into your account at **www.t-mobile.com**. Go to your profile and click **Customer Info** and continue on to enter your address.

About Wi-Fi Calling

Wi-Fi Calling may improve your coverage and allows you to make phone calls and send messages over a Wi-Fi network (when a Wi-Fi network is available). Unless your rate plan provides otherwise, Wi-Fi Calling minutes count the same as T-Mobile cellular calling minutes on your phone bill.

- To use Wi-Fi Calling, you must first turn on Wi-Fi and connect to a Wi-Fi network, then turn on Wi-Fi Calling.

-
- When the Wi-Fi Calling feature is on, your phone displays the **Wi-Fi Calling**  icon on the **Status** bar.
 - To stay on a Wi-Fi call, you must remain within range of the Wi-Fi network. Your call will drop as you leave the Wi-Fi range. When your Wi-Fi signal weakens, your phone will beep and display a warning message alerting you that your call will drop if the signal gets weaker.

Wi-Fi Calling offers three connection options:

- **Wi-Fi Preferred:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks calls are made over the cellular network.
- **Wi-Fi Only:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks, your calls will not connect.
- **Cellular Preferred:** All calls are made over the cellular network unless the cellular network is not available, then calls are made over an available Wi-Fi network.

Turn on Wi-Fi Calling

Note: Wi-Fi must be turned on before Wi-Fi Calling can be turned on.

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap to select the **Wi-Fi Calling** check box to turn it on.

When you see the **Wi-Fi Calling**  icon on your **Status** bar, you are ready to make phone calls and send messages over the Wi-Fi network.

If you choose to turn off Wi-Fi Calling, you can still stay connected to Wi-Fi for data usage.

Set connection preferences

Note: Wi-Fi Calling must be turned on to change connection preferences.

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap to select the **Wi-Fi Calling** check box to turn it on, if necessary.
5. Tap **Wi-Fi Calling Settings**.
6. Tap **Connection Preferences**.
7. Tap **Wi-Fi Preferred**, **Wi-Fi Only**, or **Cellular Preferred**.
8. Tap **OK**.

SMARTPHONE MOBILE HOTSPOT

Share your mobile data connection with other devices wirelessly by turning your phone into a portable Wi-Fi hotspot.

To use your phone's hotspot capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

When Smartphone Mobile HotSpot is turned on, your phone displays the **Mobile HotSpot** icon on the Status bar.

Note: You cannot use Wi-Fi and use your phone as a hotspot at the same time.

Turn on Smartphone Mobile HotSpot

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap **Tethering and Mobile HotSpot**.
5. Tap to select the **Mobile HotSpot** check box.

Your phone starts broadcasting its Wi-Fi network name (SSID).

Configure Smartphone Mobile HotSpot

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap **Tethering and Mobile HotSpot**.
5. Tap **Mobile HotSpot settings**.
6. Tap **OK**.
7. Tap **Configure Mobile HotSpot**.
8. Enter a new name in the **Network SSID** field (optional).
9. Tap the **Security** drop-down menu and tap **Open** or **WPA2 PSK**.
10. If you have selected **WPA2 PSK**, tap the **Password** field and enter a password.
11. Tap **Save**.

TETHERING

Share your phone's mobile data connection with a single computer by tethering.

To use your phone's tethering capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

When tethering is turned on, your phone displays the **Tethering** icon in the Status bar.

- For more information on tethering, go to www.android.com/tether.
- For Windows XP, you must first install the driver on your computer before you can tether. To install the driver, go to <http://www.microsoft.com/download/en/details.aspx?DisplayLang=en&id=15>.
- When you connect your phone to a computer with a USB cable, you can either share your mobile data connection by tethering or you can share files—you cannot do both. Do not turn on tethering if you want to use your computer to access your phone's memory card.

Tether your phone

1. Connect your phone to a computer with a USB cable.
2. Tap the **Menu** key.
3. Tap **Settings**.
4. Tap **Wireless & networks**.
5. Tap **Tethering and Mobile HotSpot**.
6. Tap to select the **USB tethering** check box to turn on tethering.
7. Tap **OK**.

Your phone starts sharing its wireless network data connection with your computer via the USB connection.

BLUETOOTH®

Your phone comes with Bluetooth connectivity, a wireless technology that enables a data connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

Prepare Bluetooth headset

Make sure that your headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

Turn on Bluetooth and pair with headset

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap **Bluetooth settings**.
5. Tap to select the **Bluetooth** check box to turn it on, if necessary. Your phone will scan for devices automatically.
6. From the list, tap the headset you want to pair with your phone.
7. If necessary, enter the PIN or passcode.
8. Tap **OK**.

BATTERY & MEMORY MANAGEMENT

Screen & brightness timeout

To optimize battery life, you can adjust your screen brightness and display timeout.

1. From any Home screen, tap the **Menu**  key.
2. Tap **Settings**.
3. Tap **Display**.
4. Tap **Brightness**.
5. Tap to clear the **Automatic brightness** check box, if desired.

-
6. Touch and drag the **Brightness** slider to the desired level.
 7. Tap **OK**.
 8. Tap **Screen timeout**.
 9. Tap the desired timeout setting.

Optimize memory

To use Task Manager to free up memory space:

1. From any Home screen, tap the **Menu**  key.
2. Tap **Manage apps**.
3. Tap the following tabs near the top of the screen:
 - **Downloaded** to view and uninstall downloaded applications.
 - **All** to view all applications.
 - **On SD card** to monitor storage.
 - **Running** to view applications that are currently running.
4. Tap the application you want to stop or uninstall.
5. Tap **Stop**, **Force stop**, or **Uninstall**, if available.

To clear the Browser cache:

1. From any Home screen, tap the **Browser**  icon.
2. Tap the **Menu** key.

3. Tap **More**.
4. Tap **Settings**.
5. Scroll to the **Privacy settings** section and tap **Clear cache**, **Clear history**, **Clear all cookie data**, **Clear form data**, or **Clear location access**.
6. Tap **OK**.

To delete old text messages:

1. From any Home screen, tap the **Messages**  icon at the bottom of the screen.
2. Tap the **Menu** key.
3. Tap **Settings**.
4. Tap to select the **Delete old messages** check box to automatically delete text messages when the limit is reached.

To reduce text message limit:

1. From any Home screen, tap the **Messages**  icon at the bottom of the screen.
2. Tap the **Menu** key.
3. Tap **Settings**.
4. Tap to select the **Delete old messages** check box, if necessary.
5. Tap **Text message limit**.
6. Tap the **Plus** or **Minus** icons to set the desired number of messages you wish to save.
7. Tap **Set**.

CARING FOR YOUR PHONE

Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are some tips to help you extend the life of your new phone.

Do not get your phone wet.

Water will damage your phone and accessories. Even a small amount of moisture can cause damage.

Protect your phone's touch screen. Your phone's touch screen is delicate. Guard against scratches by using a screen protector or by keeping it in a protective case.

Use the original manufacturer's batteries and accessories. Non-approved batteries and accessories can harm you and damage your phone.

Do not use damaged accessories. If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to charge your phone if the charger has received a sharp blow, been dropped, or is otherwise damaged; doing so may damage your phone.

ACCESSORIES

Whether you want a charger, a fashionable carrying case, a Bluetooth headset, or you just want to browse for fun extras, T-Mobile is the place to shop for all your phone accessories. Here are a few examples...



Screen Protector



Holster

To purchase accessories for your phone, visit T-Mobile.com, call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessory selection subject to change and may vary by location.

SAFETY TIPS

Consider device compatibility

If you have a pacemaker or hearing aid, check with your doctor to make sure it is safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

Drive safely

When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.

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- Pre-program frequently used numbers into your phone for easy, one-touch dialing.
 - Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this phone may or may not permit its location to be approximated during a 9-1-1 call.*

* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.

ADDITIONAL INFORMATION

Use of some features or services may incur separate, additional charges and/or require a qualifying data plan, or access to a Wi-Fi connection.

Wi-Fi: Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

**Smartphone Mobile HotSpot/
Tethering:** Plan data allotment applies. Use of connected devices subject to T-Mobile's terms and conditions.

Messaging/Data: You will be charged for all data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. **Your data session, plan, or service may be slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for

a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

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Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if

you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Devices, accessories and screen images simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling.**

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